



Hello CARPD

A Guided Tour of How to Maximize Your PRISM Risk Control/Management Services Experience

Tour Guide:

Charles Williams, Dir. of Risk Control



Risk Control Services Overview

- <https://www.prismrisk.gov/services/>
- <https://www.prismrisk.gov/resources/>
- <https://www.prismrisk.gov/calendar/>

For further assistance, please reach out to:

- riskcontrol@prismrisk.gov
- (916) 850-7300

About PRISM

We are a Member-Directed Risk Sharing Pool

- Established in 1979 – Name Change in July 2020 from CSAC EIA
- Joint Power Authority with primary goal: serve CA public agencies
- Create cost effective/member directed insurance risk pools
- Contain costs & provide in-depth services
- 95% of CA Counties, 70% of CA Cities, Over 2,200 CA Public Agencies

1.4B
Premium

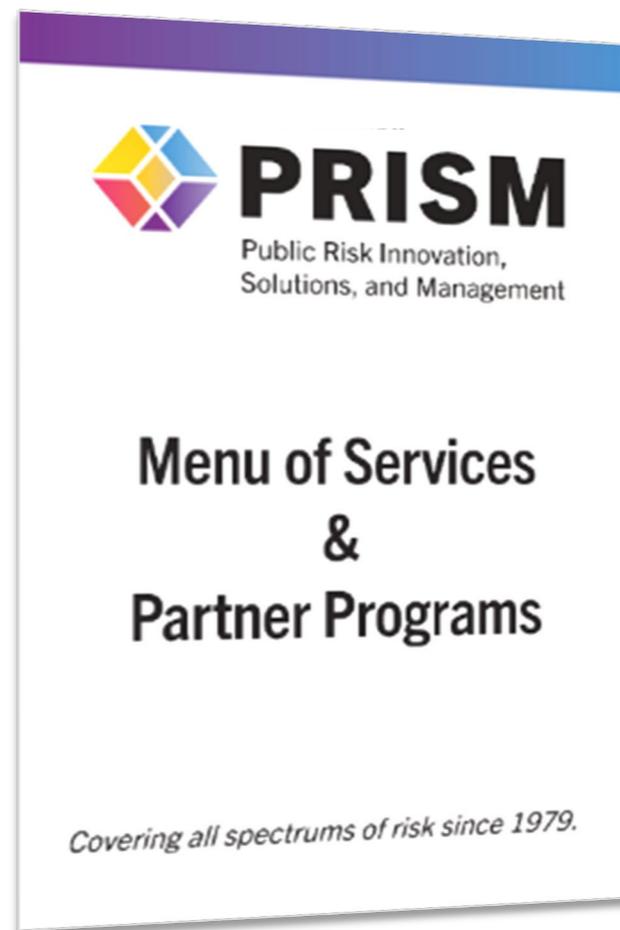
67B
Payroll

1.56M
Daily
Attendance

94B
Total Insured
Val.

140K
Employee
Lives

Take advantage of our quality services designed to support your needs and complement your efforts.



Resource – PRISM Menu of Services

For all your risk management needs: <https://www.prismrisk.gov/services/>



CLAIMS SERVICES BY PROGRAM								RISK CONTROL SERVICES BY PROGRAM								RISK MANAGEMENT SERVICES BY PROGRAM												
Program	General Liability 1	General Liability 2	EM/Health/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	WFL OCP	Program	General Liability 1	General Liability 2	EM/Health/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	WFL OCP	Program	General Liability 1	General Liability 2	EM/Health/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	WFL OCP		
Catastrophic Claims Management						●	●		Background Check Services	○	○	○	○	○	○	○	○	○	Actuals Analysis Subsidy	●	●		●				●	
Claims Audits	●	●				●	●		Checkpoint System	○	○	○	○	○	○	○	○	○	Certificates of Insurance Management	○	○	○	○	○	○	○	○	○
Claims Index Reporting	●	●				●	●		CPRI Training Resources	○	○	○	○	○	○	○	○	○	Crisis Incident Counseling Services						●	●		
Injury Reporting and Triage						○	○		Cyber Security Services	○	○	○	○	○	○	○	○	○	Crisis Incident Management Services	□	□	□	□	□	□	□	□	
Investigative Services						○	○		Drug & Alcohol Testing Consortium	○	○	○	○	○	○	○	○	○	Enterprise Risk Consultants	○	○	○	○	○	○	○	○	
Managed Care Consulting						●	○		EPRI Program	●	●	●	●	●	●	●	●	●	Legal Advice Services	●	●	●	●	●	●	●	●	
Medical Provider Network						○	○		Fire Apparatus Inspection Software	○	○	○	○	○	○	○	○	○	Property Schedule Maintenance					●				
Medical Transportation & Language Services						○	○		Incident Reporting	○	○	○	○	○	○	○	○	○	Real Property Program Approval Services									
Medicare Reporting						●	○		Law Enforcement S/WC	○	○	○	○	○	○	○	○	○	Risk Management Mentor Program	●	●	●	●	●	●	●	●	
Rehabilitation Care						○	○		Law Enforcement Wellness	○	○	○	○	○	○	○	○	○	Risk Management Practitioner Certificate Program	○	○	○	○	○	○	○	○	
Return-to-Work Program						○	○		Physical Abilities Testing	○	○	○	○	○	○	○	○	○	School Liability Handbook	●	●	●	●	●	●	●	●	
Structured Settlements	○	○				○	○		Protective Footwear	○	○	○	○	○	○	○	○	○	Strategic Planning Facilitation	○	○	○	○	○	○	○	○	
Subrogation Recovery	○	○							Safety Data Sheet (SDS) Management	○	○	○	○	○	○	○	○	○	Risk Management Subsidy Funds	●	●		●	●	●			
Traffic SP Assistance	●	●				●	●		Safe School Assessments	○	○	○	○	○	○	○	○	○										
									Soft Tissue Injury Prevention	○	○	○	○	○	○	○	○	○										
									Workforce Management Software	○	○	○	○	○	○	○	○	○										
									Workplace Wellness	○	○	○	○	○	○	○	○	○										

SYMBOL/DEFINITION		
● Included	◇ Negotiated Rate	□ Hybrid Prices

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PRISM offers a wide array of coverage programs. For a complete listing, check out our website below.

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www.csac-eia.org

916.850.7300



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Resource – PRISM Menu of Services

Training & Resources are available now at no extra cost

PROPERTY	WORKERS' COMPENSATION
<h2>Training & Resources</h2> <p><u>Classroom, On-site, & Regional Training Opportunities</u> - Instructor-led training in a variety of formats, including classroom-style, on-site, and regional seminars held state-wide on various risk management topics. ●</p> <p><u>Communication Resources</u> - Valuable information to keep you informed and aid you in making important risk management decisions for your organization. ●</p> <ul style="list-style-type: none">• Blog• COVID-19• EssentialLink• Education Connection• News• PRISM Risk Control Trainings• PRISM Member Message Board <p><u>Contract Review Services</u> - Offered by Alliant Insurance Services in conjunction with the Insurance Requirements in Contracts (IRIC) Manual to assist members with questions related to professional service providers, tenants, contractors and vendor contracts. ●</p> <p><u>Direct Consultation</u> - Our experienced team of risk control specialists are familiar with regulatory requirements by Cal/OSHA and can help identify your agency's risks and provide customized, cost-efficient solutions. ●</p> <p><u>EAGLE Awards</u> - (Exemplary Achievement in Government Leadership and Enrichment) Awards Program recognizes members for excellence in risk management, promoting an atmosphere to encourage members to strive for excellence and innovation.</p> <p><u>Labor Law/Employment Practices Services</u> - Legal consultation provided by the Eyres Law Group on a variety of topics including; the interactive process, performance management, and reasonable accommodations. ●</p>	

Learning Management System (LMS) - An online LMS is available which allows members access to an extensive catalog of web based training sessions for risk management as well as everyday business needs. ●

Open Forums - A variety of roundtable-environment forums created for members to discuss and share experiences and solutions to issues facing public entities today. ●

- [PRISM Perspectives Podcast](#)
- [Risk Control Open Forum](#)

Pass the Baton Mentorship Program - Provides the opportunity to partner with a mentor/mentee and share knowledge and insights in risk management. ●

Risk Management Practitioner Certificate Program - A five-part series of trainings developed in partnership with CPS HR Consulting, specifically designed for risk management personnel, workers' compensation specialists, and HR staff responsible for practical, cost-effective risk management. ◇

Safety Management Certification - This five-part online series covers topics including: Accident Investigation for Supervisors, Safety and the Supervisor, Workers' Compensation for Supervisors, and more! Check out the [schedule](#). ●

Streaming Library - Online repository of safety and training videos. ●

Toolbox - A compendium of resources developed specifically for members, and covers over 100+ areas of risk management, including: ●

- [Drug & Alcohol Clearinghouse Guide](#)
- [Employment Practices Manuals*](#)
- [Essential Job Duties* & Job Safety Analyses* Resources](#)
- [Occupational Safety & Health Guide*](#)
- [Risk Simplified Articles](#)
- [Road Maintenance](#)
- [Safety Talks: A Tailgate/ Toolbox Resource* \(nearly 300 topics\)](#)
- [Workplace Violence Prevention*](#)

Resource – Risk Control Menu

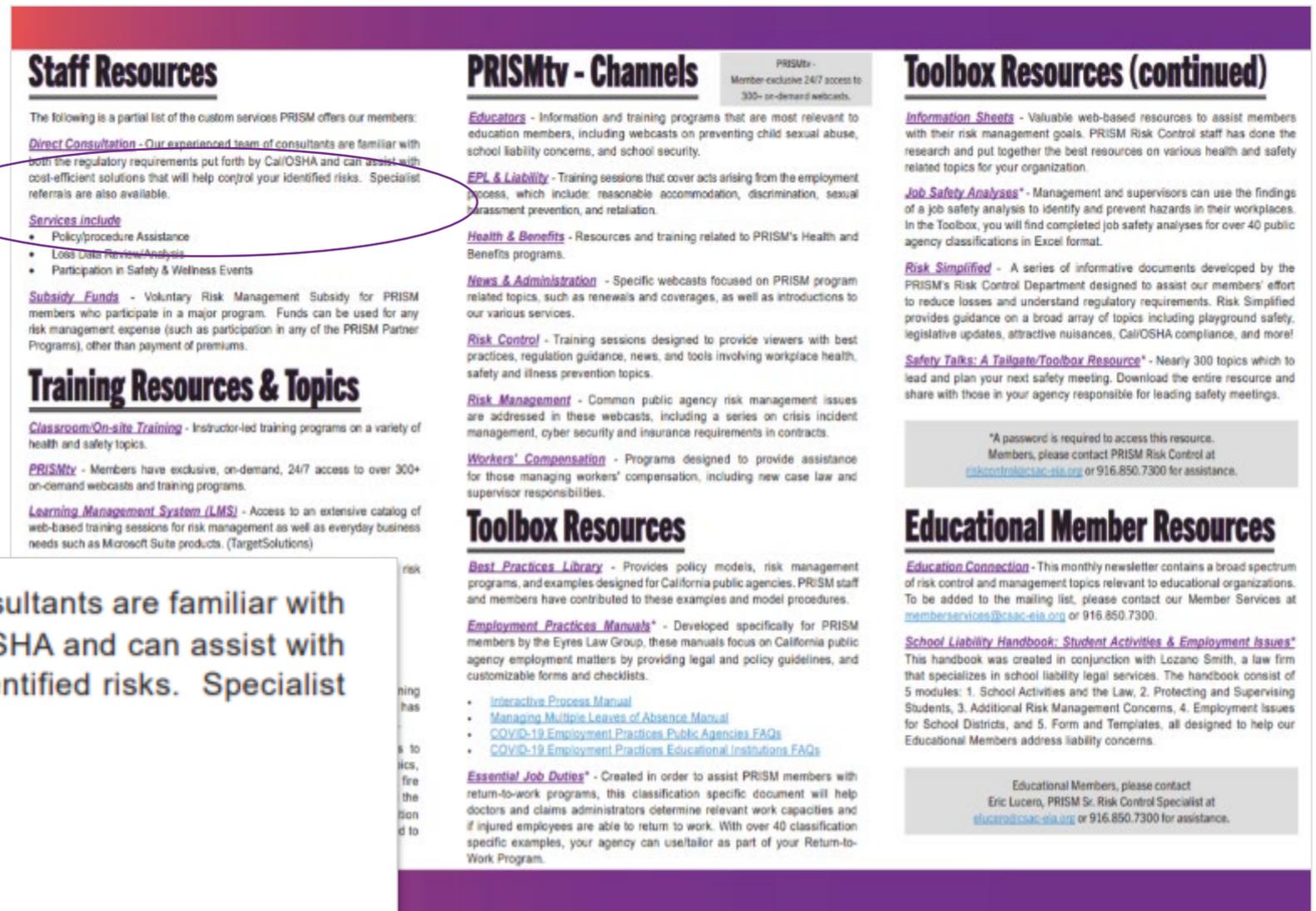
One of PRISM's most popular and valued services!



PRISM

Public Risk Innovation,
Solutions, and Management

Risk Control Menu of Services & Partner Programs



Staff Resources

The following is a partial list of the custom services PRISM offers our members:

Direct Consultation - Our experienced team of consultants are familiar with both the regulatory requirements put forth by Cal/OSHA and can assist with cost-efficient solutions that will help control your identified risks. Specialist referrals are also available.

Services include

- Policy/procedure Assistance
- Loss Data Review/Analysis
- Participation in Safety & Wellness Events

Subsidy Funds - Voluntary Risk Management Subsidy for PRISM members who participate in a major program. Funds can be used for any risk management expense (such as participation in any of the PRISM Partner Programs), other than payment of premiums.

Training Resources & Topics

Classroom/On-site Training - Instructor-led training programs on a variety of health and safety topics.

PRISMTv - Members have exclusive, on-demand, 24/7 access to over 300+ on-demand webcasts and training programs.

Learning Management System (LMS) - Access to an extensive catalog of web-based training sessions for risk management as well as everyday business needs such as Microsoft Suite products. (TargetSolutions)

PRISMTv - Channels

PRISMTv - Member-exclusive 24/7 access to 300+ on-demand webcasts.

Educators - Information and training programs that are most relevant to education members, including webcasts on preventing child sexual abuse, school liability concerns, and school security.

EPL & Liability - Training sessions that cover acts arising from the employment process, which include: reasonable accommodation, discrimination, sexual harassment prevention, and retaliation.

Health & Benefits - Resources and training related to PRISM's Health and Benefits programs.

News & Administration - Specific webcasts focused on PRISM program related topics, such as renewals and coverages, as well as introductions to our various services.

Risk Control - Training sessions designed to provide viewers with best practices, regulation guidance, news, and tools involving workplace health, safety and illness prevention topics.

Risk Management - Common public agency risk management issues are addressed in these webcasts, including a series on crisis incident management, cyber security and insurance requirements in contracts.

Workers' Compensation - Programs designed to provide assistance for those managing workers' compensation, including new case law and supervisor responsibilities.

Toolbox Resources

Best Practices Library - Provides policy models, risk management programs, and examples designed for California public agencies. PRISM staff and members have contributed to these examples and model procedures.

Employment Practices Manuals* - Developed specifically for PRISM members by the Eyres Law Group, these manuals focus on California public agency employment matters by providing legal and policy guidelines, and customizable forms and checklists.

- [Interactive Process Manual](#)
- [Managing Multiple Leaves of Absence Manual](#)
- [COVID-19 Employment Practices Public Agencies FAQs](#)
- [COVID-19 Employment Practices Educational Institutions FAQs](#)

Essential Job Duties* - Created in order to assist PRISM members with return-to-work programs, this classification specific document will help doctors and claims administrators determine relevant work capacities and if injured employees are able to return to work. With over 40 classification specific examples, your agency can use/tailor as part of your Return-to-Work Program.

Toolbox Resources (continued)

Information Sheets - Valuable web-based resources to assist members with their risk management goals. PRISM Risk Control staff has done the research and put together the best resources on various health and safety related topics for your organization.

Job Safety Analyses* - Management and supervisors can use the findings of a job safety analysis to identify and prevent hazards in their workplaces. In the Toolbox, you will find completed job safety analyses for over 40 public agency classifications in Excel format.

Risk Simplified - A series of informative documents developed by the PRISM's Risk Control Department designed to assist our members' effort to reduce losses and understand regulatory requirements. Risk Simplified provides guidance on a broad array of topics including playground safety, legislative updates, attractive nuisances, Cal/OSHA compliance, and more!

Safety Talks: A Tailgate/Toolbox Resource* - Nearly 300 topics which to lead and plan your next safety meeting. Download the entire resource and share with those in your agency responsible for leading safety meetings.

*A password is required to access this resource. Members, please contact PRISM Risk Control at riskcontrol@prismrisk.gov or 916.850.7300 for assistance.

Educational Member Resources

Education Connection - This monthly newsletter contains a broad spectrum of risk control and management topics relevant to educational organizations. To be added to the mailing list, please contact our Member Services at memberservices@prismrisk.gov or 916.850.7300.

School Liability Handbook: Student Activities & Employment Issues* - This handbook was created in conjunction with Lozano Smith, a law firm that specializes in school liability legal services. The handbook consist of 5 modules: 1. School Activities and the Law, 2. Protecting and Supervising Students, 3. Additional Risk Management Concerns, 4. Employment Issues for School Districts, and 5. Form and Templates, all designed to help our Educational Members address liability concerns.

Educational Members, please contact Eric Lucero, PRISM Sr. Risk Control Specialist at elucero@prismrisk.gov or 916.850.7300 for assistance.

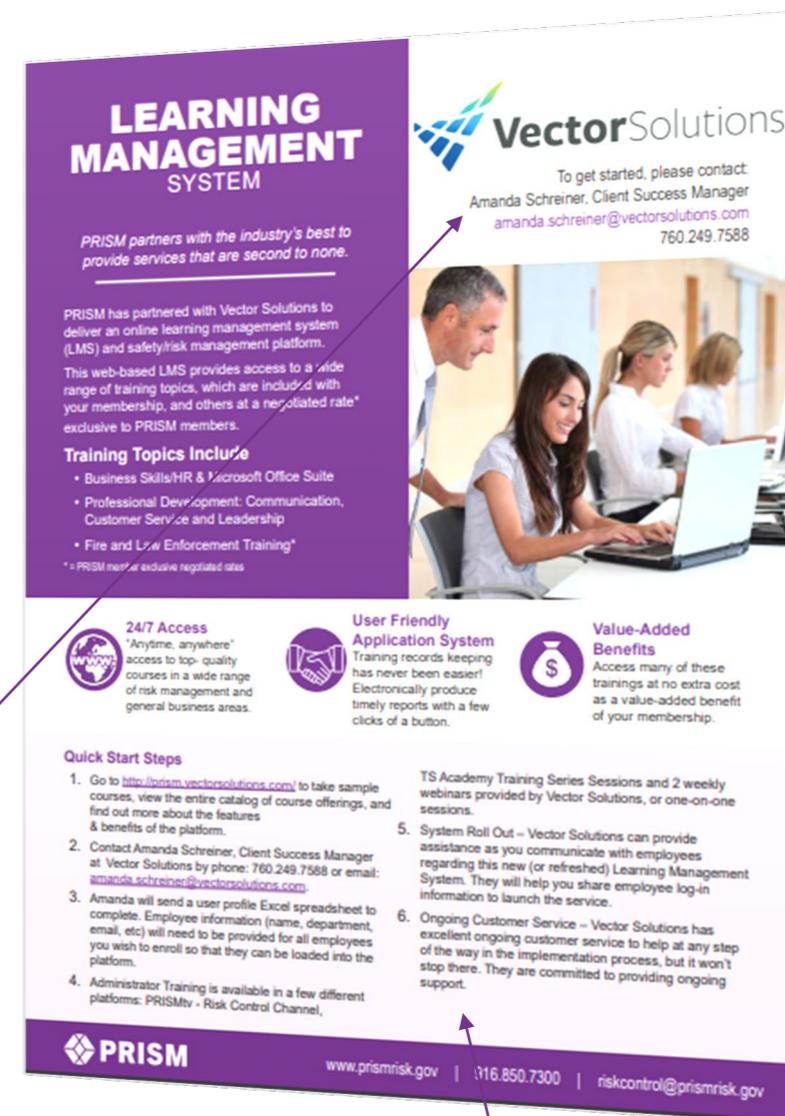
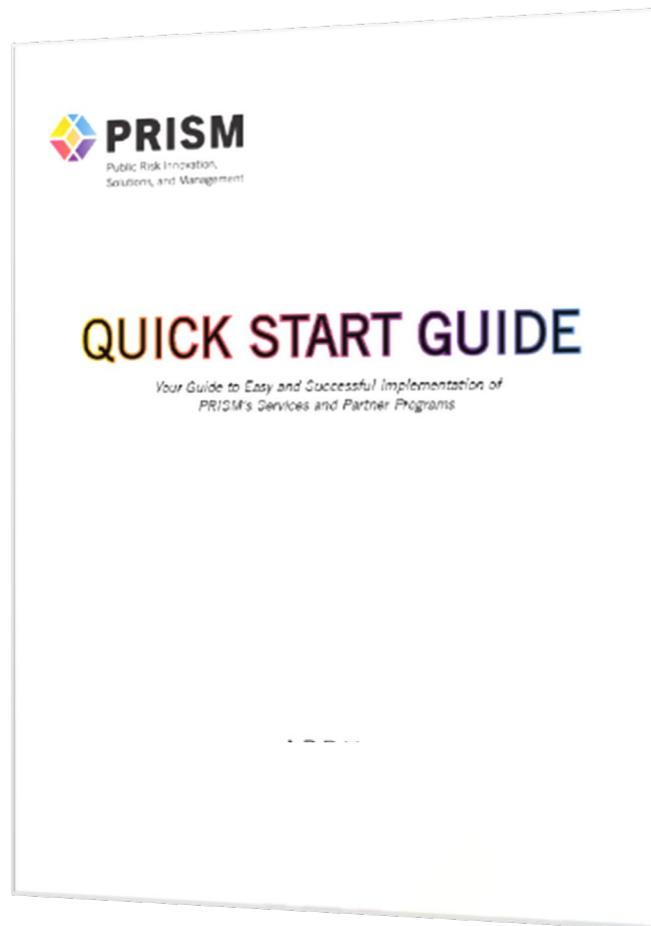
Direct Consultation - Our experienced team of consultants are familiar with both the regulatory requirements put forth by Cal/OSHA and can assist with cost-efficient solutions that will help control your identified risks. Specialist referrals are also available.

Services include

- Policy/procedure Assistance
- Loss Data Review/Analysis
- Participation in Safety & Wellness Events

Resource – QSG

Quick Start Guide



- Partner Program contact info
- Easy steps to start implementation

Resource – RC Open Forums

Join the Conversation!

With host, Scarlett Sadler on Tuesdays for an engaging roundtable environment to discuss solutions to risk control and safety issues that many public entities are facing today.

Register to join the conversation and participate in these engaging forums!

<https://www.prismrisk.gov/calendar/>

PRISM

**If It's Tuesday,
It's Time to Talk!**

Recently signed by the Governor, SB 447 allows plaintiffs attorneys to seek damages for the pain and suffering of the deceased in a death claim. The change in the allowance will likely require modification to settlement strategies when defending claims of this nature.

Join your host Scarlett Sadler and special guest, James Weakley, Partner at Weakley and Ardent, PC, to discuss the impact of SB 447 on public entities during this forum.

All PRISM member employees are welcome.

Questions, please contact
Scarlett Sadler, Sr. Risk Control Specialist

Resource – Perspectives Podcast

Can't Join Live? Access the recording on PRISMtv

<https://www.prismrisk.gov/services/risk-control/training/prismtv/>

Partial list of topics:

- Cultivating a Culture of Risk Management
- Creating a Holistic Law Enforcement Wellness Program
- Top 3 MUST HAVE Cyber Security Technologies
- Addressing Homelessness (3 part series)
- Wildfire Preparedness
- Communicating During a Crisis
- Threat Assessment Teams & WPV

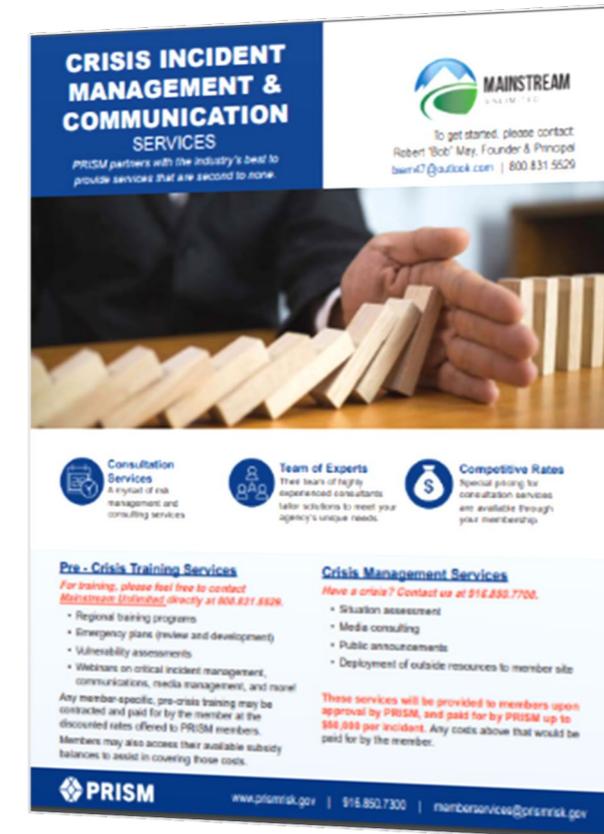


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Resource – CIM Services

Crisis Incident Management Services

- Pre-incident services include regional training programs and webinars on topics such as critical incident management, communications and media management.
- Post-incident services include situation assessment and media consulting services which will be provided to members upon approval by PRISM, and paid for by PRISM up to \$50,000 per incident. Any costs above that would be paid for by the member.

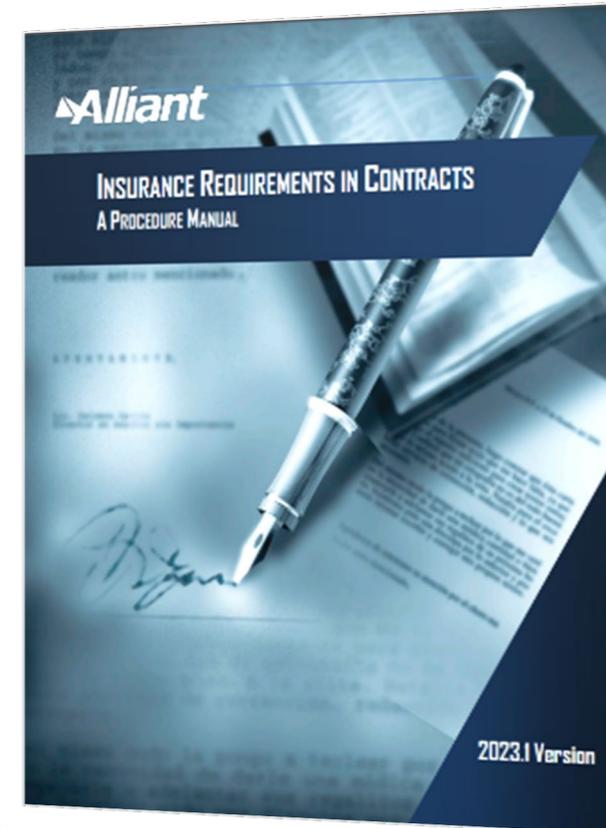


If a crisis arises and your District needs help with situation assessment and media consulting, contact [Rick Brush](#), [Mike Pott](#), [Gina Dean](#), or [Sidney DiDomenico](#) or call our CIM Hotline at 916.850.7700

Resource – IRIC Manual

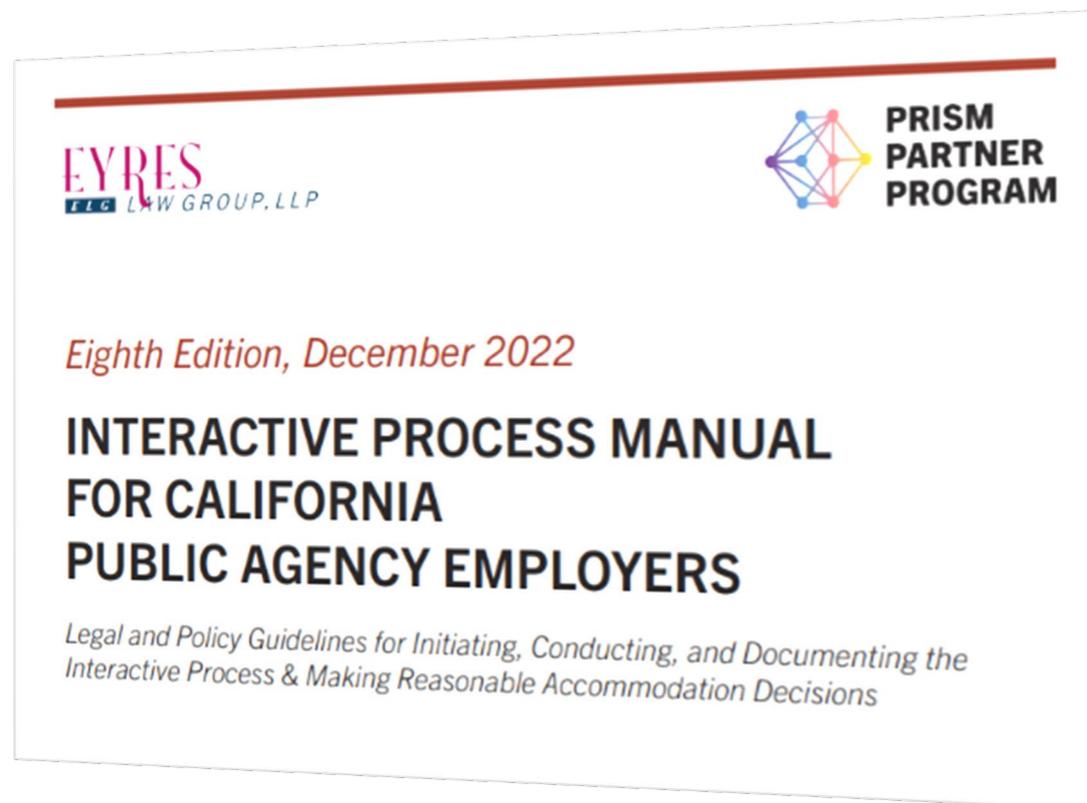
Insurance Requirements in Contracts Manual

- Basics of Contractual Risk Transfer
- Insurance Specs for Most Contracts
- Construction & Environmental Services
- Cyber, Aviation, & Marine Related Risks
- Special Situations
- School & Other Youth Serving Organizations
- Sample Forms & Agreements



Resource – EPL Manuals

Employment Practice Liability Manuals



EYRES
FLG LAW GROUP, LLP



**PRISM
PARTNER
PROGRAM**

Eighth Edition, December 2022

**INTERACTIVE PROCESS MANUAL
FOR CALIFORNIA
PUBLIC AGENCY EMPLOYERS**

*Legal and Policy Guidelines for Initiating, Conducting, and Documenting the
Interactive Process & Making Reasonable Accommodation Decisions*



EYRES
FLG LAW GROUP, LLP



**PRISM
PARTNER
PROGRAM**

Third Edition - November, 2022

**MANAGING MULTIPLE LEAVES OF
ABSENCE FOR CALIFORNIA
PUBLIC ENTITY EMPLOYERS**

*Legal and Policy Principles for Navigating the Maze of Statutes, Regulations,
Contractual Requirements Governing Employee Leaves of Absence*

Resource – Legal Advice

EPL & Risk Management/Litigated Matters

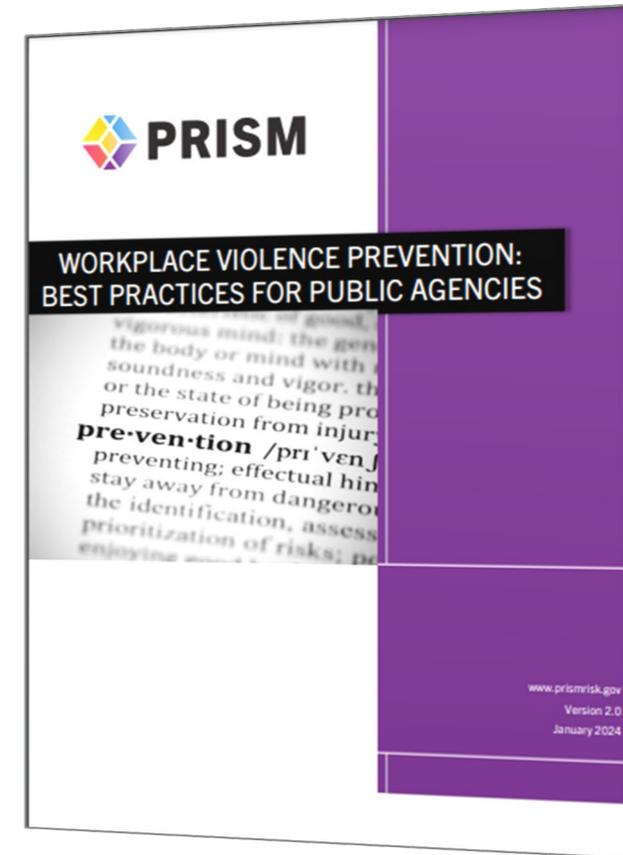
These services are not intended to replace your counsel, but to supplement.

- [Labor Law/Employment Practices Services](#) – Patricia “Patti” Eyres
 - Patti’s Email: peyres@eyreslaw.com
 - Patti’s Phone: 602-448-4051
- [Risk Management Legal Advice](#) – Steve Underwood (can help review contracts from legal perspective)
 - Steve’s Email: publicentity.law@gmail.com
 - Steve’s Phone: 805-705-6195

Resource – Workplace Violence

Prevention: Best Practices for Public Agencies

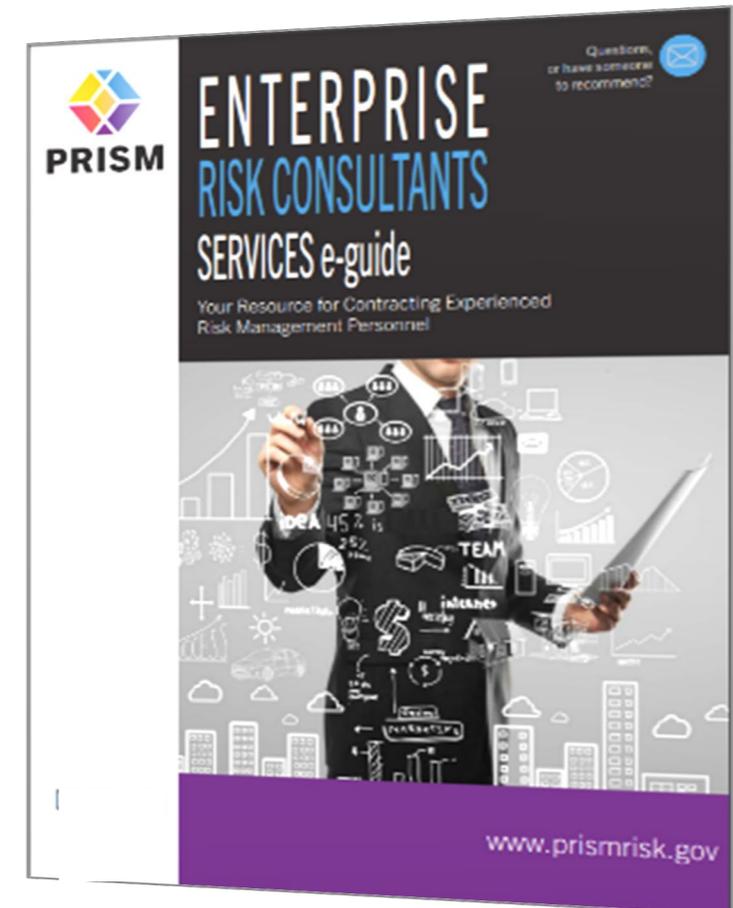
- How to Perform an Assessment
- Ways to Strengthen Program Elements
- Communicating the Program
- And More...



Resource – Enterprise Risk Consultant Services

<https://www.prismrisk.gov/services/risk-management/enterprise-risk-consultants/>

- Pool of highly-experienced individuals with backgrounds in: RM, Claims, Finance, HR, RC, IT and more...
- Vetted by Member Services Committee
- Background checked by PRISM
- Special projects, supplement during staff transitions, and others



Need further assistance?

We're here to help!



+ Charles Williams

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